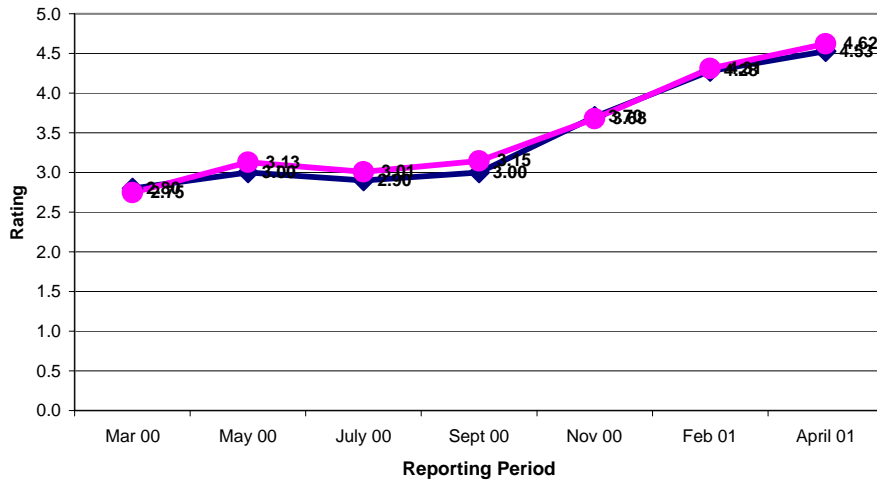
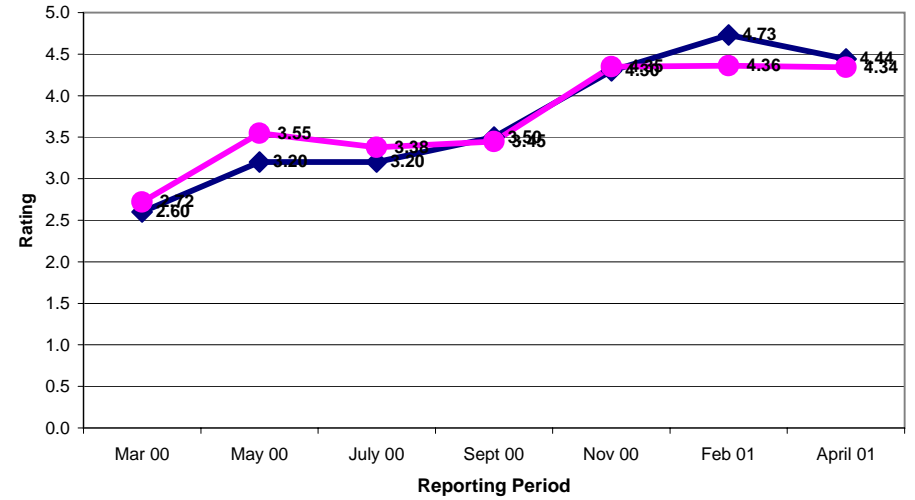


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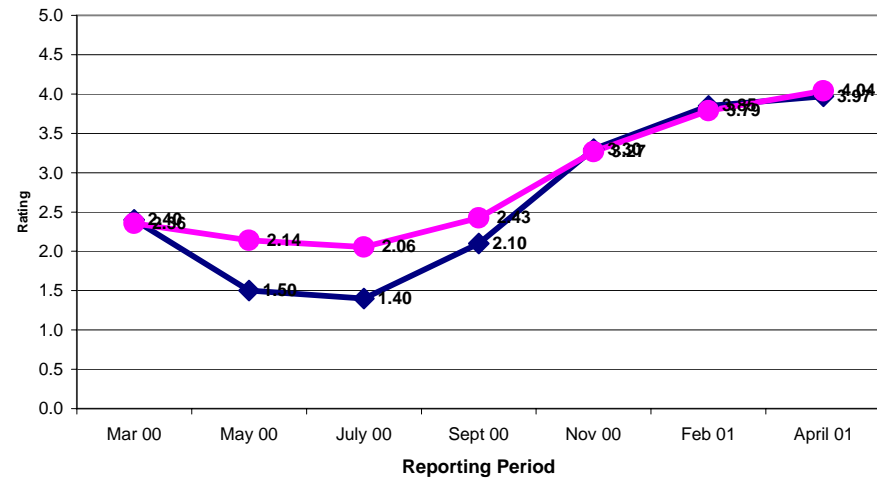
Courtesy Rating Comparison Data



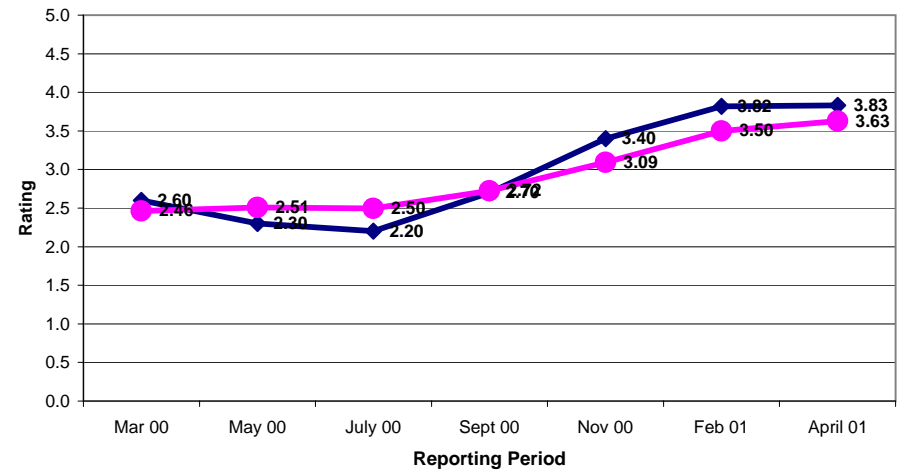
Knowledge Rating Comparison Data



Etiquette Rating Comparison Data



Overall Impression Rating Comparison Data



District Average



Agency Average

